**Solution 1**

1. Control Panel > Windows Firewall > Remove Bonjour > Reboot Computer
2. See **Solution 7** for more help

**Solution 2**

1. Control Panel > Device Manager > Arrow to left of Network Adapter > Right-click on Network Adapter > Uninstall
2. Go to Action on top left of screen, just right of File > Scan for hardware changes > Reinstall Network Adapter
3. Reboot router > reboot PC
4. Reboot again

**Solution 3**

1. Command Prompt (run as admin) > netsh winsock reset > Restart PC

**Solution 4**

1. Network and Sharing Center > Change Adapter Settings (left side) > Right-click on Adapter and go to Properties > Select IPv4 and go to properties > Advanced > “Add…” under default gateways
2. Input gateway address and keep automatic metric checked > Add > Network adapter should refresh and BOOM!

**Solution 5**

1. Command Prompt (run as admin)
2. netsh int ip reset c:\resetlog.txt
3. Reboot computer

**Solution 6**

1. Network and Sharing Center > Change advanced sharing settings > Expand list > Turn on network discovery > Save Changes (as admin)

**Solution 7**

1. Control Panel > Windows Firewall > Allow a program or feature > Select both “Home” and “Public” for Network Discovery
   1. Be careful about “allowing public access to that screen”

**Solution 8**

1. Windows Explorer > C Drive > Toshiba > TBS
2. Click on the file “TBS Wireless” to turn on/off wifi

**Solution 9**

1. Internet Explorer > Tools > Internet Options > Content > Clear SSL state